



GREENWOOD

HEATING & AIR CONDITIONING

SINCE 1921

"Since 1921, Washington's Oldest and Most Experienced"

OUR GUARANTEES To You!

"THESE GUARANTEES are for work at address listed on investment agreement. The Installation Date and Equipment Covered per agreement and any associated workorders or invoices.

100% Satisfaction Guarantee...

We are so confident in our service that we will guarantee 100% of our work for a period of 1 year following the installation of your system. If something we installed or serviced is not up to the highest of industry standards and performing properly, for the level of system you purchased, we will make all necessary corrections. If the system is not repairable to industry standards we will replace the equipment with a system of equal value or remove the equipment and refund your money for that portion of the job.

Performance Guarantee...

We guarantee that your system will maintain temperatures based on ASHREA standards at the return air intake nearest the thermostat. If it does not perform to these standards, we will make any corrections necessary at our expense, including replacing the system with one of proper capacity, up to 1 year after installation. Areas away from the thermostat may vary in temperature based on prior conditions or designs.

System Assurance Guarantee...

Our Full System Assurance Guarantee "Guarantees" that if any component in your HVAC system that we installed fails to operate during the coverage period, we will make any necessary repair at NO CHARGE to you. Accessory items and hot water systems are limited to 1-year labor and the manufacturers warranty. See your Investment Agreement for equipment covered & term.

No Quibble Guarantee...

Some companies may exclude items that are required to make your system work...only to charge you for them later. When we agree on the total investment for your system, everything necessary for it's proper operation is included. If we forget something, we will include it at NO COST TO YOU.

No Lemon Guarantee...

If the unexpected happens and your unit has a major failure, of either the compressor or the heat exchanger, in the first year after installation, rather than compromising the future of your system with a large and intrusive repair, we will replace the entire condensing unit or furnace with brand new equipment and full warranty.

24-Hour Service...

For one year after installation, we will include 24-hour / 7 day emergency service from one of our highly skilled service technicians at no charge, should any problems occur after hours.

Factory Warranty...

Your new heating and air conditioning equipment comes with a factory warranty on all parts and a warranty on compressors and on heat exchangers. Hot water systems & accessory items warranty will vary by manufacturer.

Lifetime Craftsmanship Guarantee...

We guarantee all the craftsmanship of our installation as long as you still own your home. If something was not installed properly we will bring it up to or above industry standards at no charge to you, *forever*.

For Service Call:

206-784-1818 or 425-823-4454


Authorized Signature


Date